

Upholland Pet Boarding

Terms and Conditions

July 2021



- 1) Only healthy pets are accepted as standard, however, where there are pre-existing medical conditions, these must be disclosed upon booking.
- 2) If your pet does have a medical condition, details of the condition and treatment required must also be given.
- 3) Our rabbit and guinea pig houses are cleaned and disinfected between guests.
- 4) In the unlikely event your pet should become sick, we will transport your pet to the local vet, however, all costs will be in the owners name and address and will be the responsibility of the owner.
- 5) Sadly small animals can succumb to illness and sometimes pass away very suddenly. If this does happen, we will contact you immediately to discuss your wishes should your pet pass away in our care.
- 6) Upholland Small Animal Boarding can accept no liability in the event of your pets passing away while in our care.
- 7) Payment must be made in advance of your pets stay, payment details will be confirmed upon booking.
- 8) We reserve the right to charge an additional fee for dry feed purchased if you do not provide adequate feed to cover the length of your pets stay.
- 9) If you collect your pet earlier than the departure date stated on your booking confirmation, you are still liable for the full amount of your pets stay.
- 10) We are a small boarding business and cannot guarantee extensions of stay will be granted, but we will happily try.
- 11) Any extensions of stay will be chargeable at current daily prices.
- 12) For cancellation with more than 7 days notice, no cancellation fee will apply.
- 13) For cancellation with 6 days notice or less, a 50% cancellation fee will apply.
- 14) Small animal boarding does not require a licence or have the same rules and regulations as large animal boarding like dogs or cats.

15) All animals are left with Upholland Small Animal Boarding their owners risk. We also take no responsibility for pregnancies.

16) Animal insurance is the responsibility of the pet owner.

17) At Upholland Small Animal Boarding we do not accept liability for accident, injury, illness, theft and death. We also do not cover against public liability and also take no responsibility for pregnancies.

18) In placing a booking with Upholland Small Animal Boarding, you agree that you have read and accept our terms and conditions in full.

19) For all boarders, a boarding contract must be signed by you, which confirms your acceptance of our Terms & Conditions.

20) You will also be asked to complete a form, giving us details about your individual pets and their needs, routine, habits, likes and dislikes etc.

I confirm that I have read and accept these terms and conditions of service.

Signed: _____

Date: _____